

# **Blood Donor Bill of Rights**

**National Blood Service Zimbabwe (NBSZ) recognises the following blood donor rights:**

- **To voluntarily consent to donate blood to the NBSZ freely without coercion and conditions.**
- **To be attended to by NBSZ certified personnel before during and after donation**
- **To be assured that information pertaining to their donation will be kept confidential. Disclosure to third parties will be with the Donor's consent or to the extent provided by the law.**
- **To be treated professionally with respect and dignity**
- **To receive an efficient service in a friendly and comfortable environment**
- **To know that their donation will be used for the purpose for which it was given or for other purposes with their knowledge and consent at the time of donation.**
- **To be safe and free from harm during the donation process at any NBSZ premises/function.**
- **To feel free to ask questions, clarifications etc before, during and after blood donation and to receive prompt truthful answers.**
- **To receive appropriate acknowledgement and recognition with the donor's consent.**



**NBSZ**